Children Protection Policy Statement

29/03/2025

Blue Lagoon Group recognizes and understands its responsibilities and its impact of its operation on the local residents and business community.

We will ensure through our operation to create positive impacts on the both the social and economic level in order for our surroundings to not be negative effected.

One of the main Goals of Blue Lagoon Resort is to ensure the safety and wellbeing of children in the Resort and to protect them from harm as for example:

- Physical abuse
- Sexual abuse
- General well being

To ensure this we have trained key staff members such as security, life guards, and key Management Positions.

They are always going to make sure that parents don't abuse their children on the premises of the resort and that they respect them.

How are we going to deal with any kind of the above cases?

1. The issue is reported to the Guest Relation Manager
2. The Guest Relation Manager is going to inform the Hotel Manager and is going to organize a meeting with the Parents to explain to them the code of conduct and consequences of their action which can be

    a. A Verbal warning
    b. A written warning
    c. Report to the police and eviction of the hotel.

Kos police telephone number: **22420 28211**

Furthermore we ensure that the children will have a good time in resort with the help of our Mini Clubs and the trained and qualified staff. A weekly program is available with different activities.

All staff members are alerted in order to make sure that a child will not be running around alone in the resort. They will attend any child which is crying and looking for their parents and not let go of the child until the parents are found.

If a maid finds a child alone in the room she will call immediately the Guest Relation Manager in order to come and will try to find the parents of the child.

Signed:

Costas Michaelides
Group Manager
Blue Lagoon Group